### Appendix 2 Future shape of the Council

Briefing FPR Select Committee





# The Case for Change

- Changing communities increasing demand/aging population/ increased birth rate
- Changing expectations digital by design/ 24/7 service/personalisation
- Severe financial prospects need to reduce costs and increase income
- We're already on a journey
  - Bucks Learning Trust, LATC, Museum Trust, Outdoor Education, Ringway Jacobs
- Need to be clear about our future direction & the potential risks & opportunities



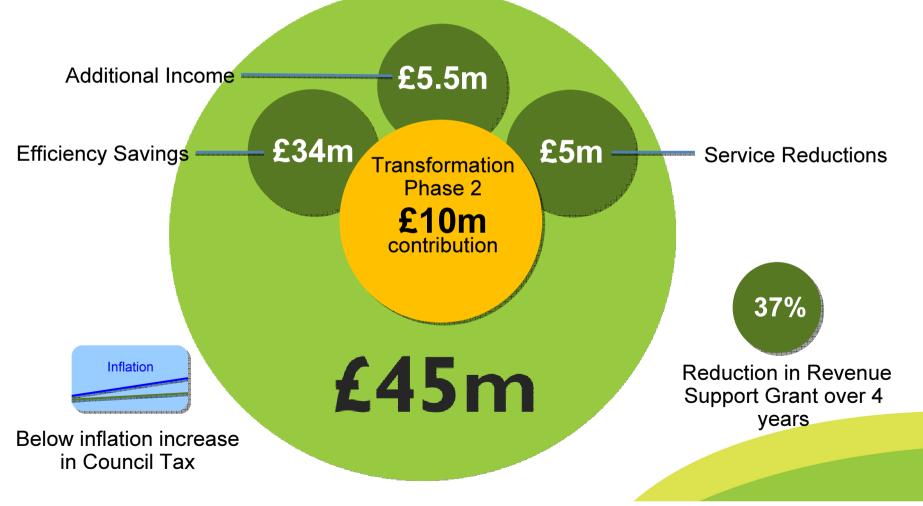
# **Delivering the Strategic Plan**

- Strategic Plan core values:
  - to promote opportunities for all of our residents to live their lives to their full potential
  - to encourage and support ambition and self determination for all our residents and local communities
  - to provide a safety net for the most vulnerable and for those unable to help themselves
- Aim to become locally financed in next 4 years independent of central government funding



# **The Financial Challenge**

Further planned savings to be achieved by 2016/17. We are forecasting the following impacts pre spending review announcements:



### **Features of a Successful Council**



### **4 Shaping Design Principles**

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)esign

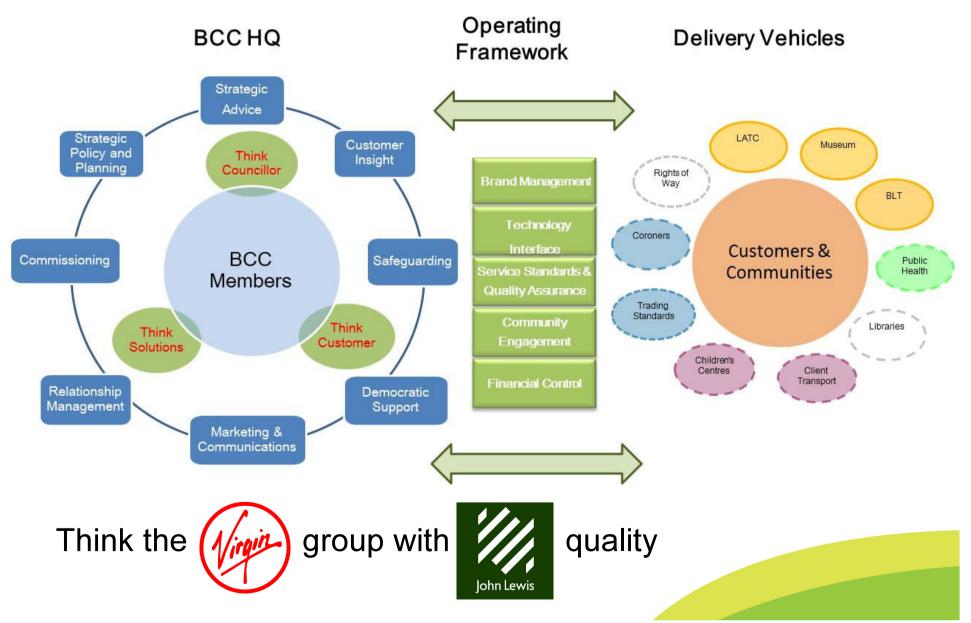
1. Customers & Communities Think Customer Community Leadership Branding

2. Organisation Design Democratic Leadership Commercial Council People, Flexible Workforce and Culture

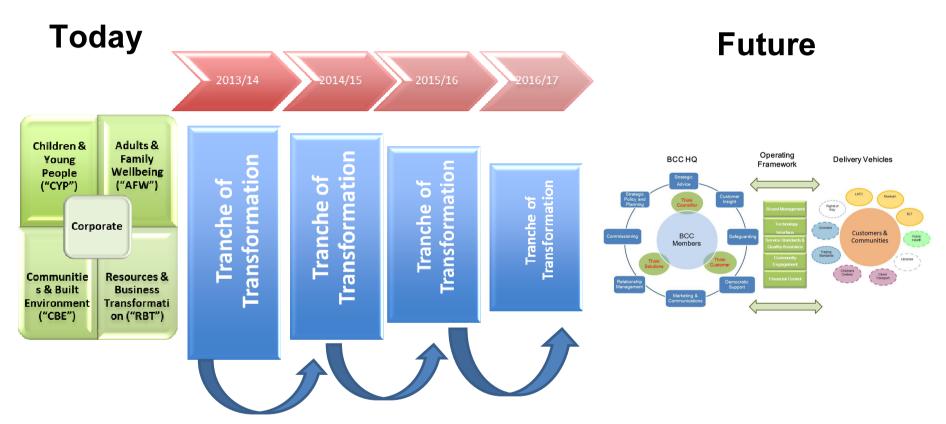
**3. Value for Money** Resources Targeted at Priorities Provision of Support Services Income Generation

> **4. Data & Information** Digital by Design Information Data Architecture

### **BCC Commercial Council**



# **Transformation Programme**





### Meeting the challenge will involve...

- Reducing/stopping services that are not priorities
- Organisational restructuring
- Lowering costs through increasing integration with partners
- Transferring more services to communities to deliver
- Services to become mutuals or trusts
- Services commissioned from 3<sup>rd</sup> party or outsourcing
- Generate income by selling services
- Developing new delivery vehicles

### Options and Business Cases to be prepared for Members to decide

### **Next Steps**

- Consultation with employees and key stakeholders on the Target Operating Model
- Detailed design work particularly around the shape and functions of the head office, the business units and the operating framework
- Develop the transformational projects that will deliver the TOM and achieve savings

